

# From risk to reliability: RISE's risk assessment analysis of AI Systems and CitCom's proposed TEF Label

25th November 2025















Time	Session	Presenter
11.30-11.35	Welcome and Introduction	David Brunelleschi, Pablo Ivankovich Intellera Consulting
11.35-11.50	Risk assessment analysis of Al systems	Kateryna Mishchenko RISE (CitCom.ai)
11.50-12.05	CitCom.ai label for building trust among partners and clients	Alessio Buscemi Luxembourg Institute of Science and Technology (CitCom.ai)
12.05-12.25	Q&A Session	Moderated by <b>Alberto Venditi</b> Intellera Consulting
12.25-12.30	Closing remarks & Next steps	<b>Pablo Ivankovich</b> Intellera Consulting





#### COORDINATEF CoordinaTEF at a glance

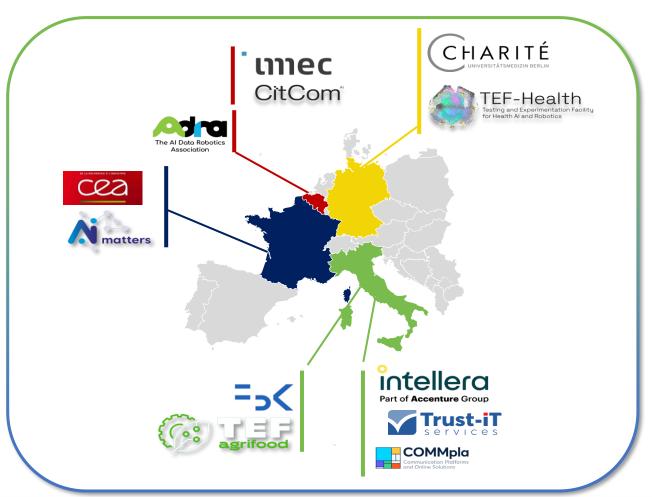
CoordinaTEF strengthens Europe's commitment to ethical AI and innovation by uniting and coordinating AI sectorial TEFs, amplifying their visibility, impact, and collective reach



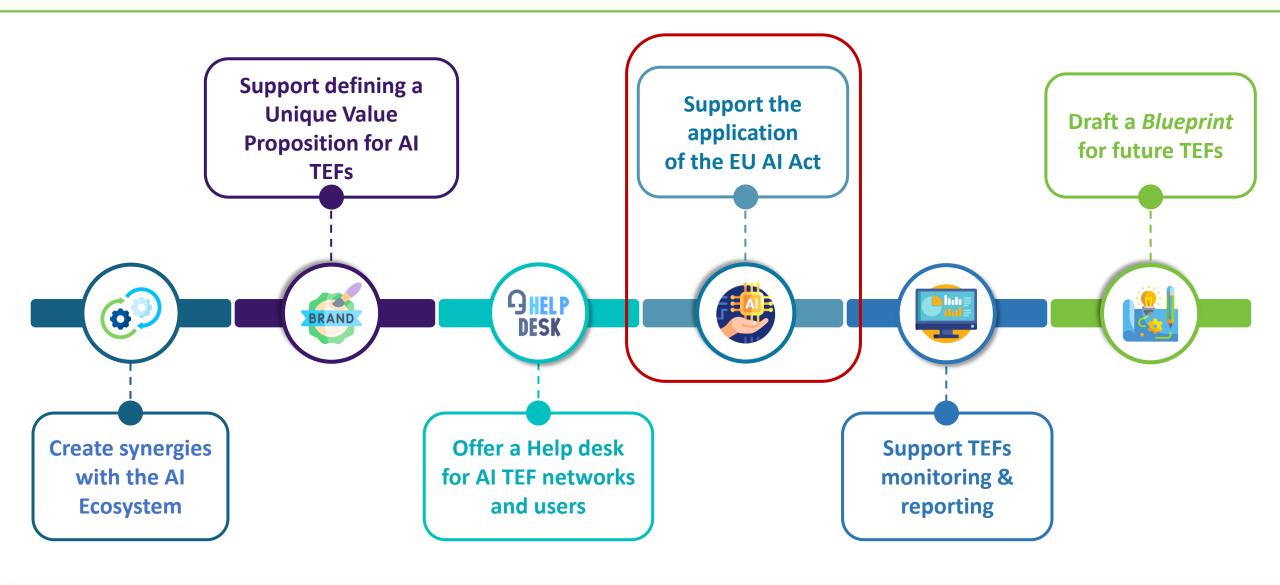
# **Coordination and Support Action** under the **Digital Europe Programme**



Consortium composed of AI sectorial
TEFs coordinators and organisations
providing specialised expertise to **foster**synergies and drive joint efforts



### COORDINATEF CoordinaTEF key objectives





# Risk assessment analysis of Al systems

Kateryna Mishchenko RISE (CitCom.ai)





#### ORDINATEF Short introduction on Al Act requirements

#### **EU Artificial Intelligence Act (Reg. 2024/1689)**

Establishes harmonised rules on AI systems on a risk-based approach.

<u>Title I.</u> General Provisions (Art. 1–4): Defines scope, key terms, and promotes Al literacy.

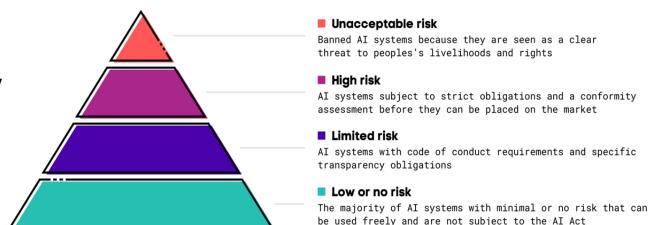
<u>Title II.</u> Prohibited Practices (Art. 5): Bans AI that exploits vulnerabilities, enables social scoring, or biometric ID in public.

<u>Title III.</u> High-Risk AI (Art. 6–43):

#### Requirements include:

- Risk management, data governance, documentation, transparency, human oversight, accuracy, cybersecurity,...
- Also covers provider obligations and conformity assessment.

<u>Title IV</u>.Transparency (Art. 50–52): Al must inform users when interacting with humans, using biometrics, or generating content.





# Risk assessment analysis framework: about the service

#### **Purpose**

Help organisations determine whether their AI systems may fall under the **High-Risk** category of the **EU AI Act** and support early preparation for compliance, <a href="https://citcomtef.eu/services/ai-act-risk-level-evaluation">https://citcomtef.eu/services/ai-act-risk-level-evaluation</a>

#### Scope

Applies to industrial automation, energy and utilities, critical infrastructure, mobility, agrifood, healthcare, and public-sector AI. Focus on classification triggers described in Articles 5 and 6, Annex I and Annex III.

#### What does the service provide

- A structured methodology that translates AI Act requirements into a practical assessment, supported by relevant international and sectoral standards.
- Initial screening of model type, use case, deployment domain, risk indicators, testing approaches, and role-based obligations.
- Early insights into classification outcomes, compliance gaps, and readiness for conformity assessment.
- A foundation for informed decision-making and strategic planning for AI-based products and services.

#### **Service foundations**

Two-Path High-Risk Assessment Logic

Article 6 (High-Risk AI Systems)
Path A – Product-Based (Art. 6(1)(a)(b))

"Al systems that are safety components of products, or which are themselves products, covered by the Union harmonization legislation listed in Annex I, and that are subject to a third-party conformity assessment under that legislation."

Path B – Use-Based (Art. 6(2))

"Al systems that are intended to be used in any of the areas listed in Annex III."

Standards & Reference Frameworks Interim: ISO/IEC 23894, ISO/IEC 42001, ISO 12100,

Al Act: prEN 18286 (emerging harmonized standard)

Complementary: NIST AI RMF, JRC AI Watch



#### COORDINATEF Service Workflow, Tools and Deliverables

#### **Process Flow**



- Al system's description
- Deployment context
- Operational environment

Workshop with customer

- Info validation& refinement
- Clarification of details



Technical Assessment:

- Path A/Path B
- Compliance Gaps



#### **Tools and Inputs:**

- Assessment Questionnaire (system purpose, context of use, technical design, deployment patterns, and potential regulatory triggers)
- Screening Matrix (Article 5) (prohibited use)
- Legal Mapping Template (Article 6) (high-risk identification)
- Compliance Gap Table (missing elements as RM, fundamental rights assessment, oversight mechanisms, etc)
- Actor-Role Identification Template (Provider, Deployer, Importer, or Distributor, etc)

#### **Deliverables:**

- Preliminary Risk Classification Report summarising outcomes, rationale, regulatory references, and contextual considerations.
- Validated Questionnaire and Evidence Record including clarifications and assumptions.
- Compliance Gap Table highlighting missing or partial measures required under the EU AI Act.
- Optional Testing and Compliance Roadmap presenting further recommendations.



#### COORDINATEF Risk assessment analysis framework: Use Cases

#### Visual Quality Inspection (Manufacturing)

Deep-learning defect detection (approve/reject).

Deployment via PLCs, robotic integration, semi-automated or automated modes.

Results:

Path A may apply if the AI acts as a safety function under Machinery Regulation (EU) 2023/1230.

Path B applies only in specific critical-infrastructure contexts.

For now: Minimal-Risk (Article 52 transparency obligations)

https://citcomtef.eu/news/gimic-first-to-undergo-rises-new-ai-risk-assessment-service

# District-Heating Forecasting (Energy Infrastructure)

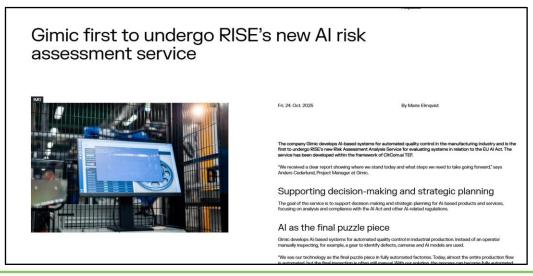
Forecasts heat demand, indoor temperature, and distribution delays.

Integrated with SCADA and PLCs (operator-in-the-loop).

Results:

<u>Path B applies: Confirmed High-Risk under Annex III.2 (critical infrastructure).</u>

Path A may apply if future versions execute autonomous control functions.





# Risk assessment analysis framework: Challenges and Lessons Learned

#### **Limited Information Visibility and Documentation**

Providers often hesitate to share technical or deployment details, even under NDA.

Deployment information is frequently incomplete or undocumented, making classifications conditional and dependent on actual use cases.

#### **Uncertainty in Applying Article 6 (Path A / Path B)**

Determining whether AI is a **safety component** under the Machinery Regulation (Path A) or falls within **critical-infrastructure domains** under Annex III (Path B) remains difficult.

Ambiguous Annex III wording complicates borderline cases, especially for industrial control systems.

#### **Strong Dependence on Deployment Context**

Classification outcomes rely more on **where and how** the AI system is used than on its core function.

Technical integration into robotics or control systems can elevate risk under Article 6(2).

#### **Lack of Harmonised Standards and Compliance Pathways**

Harmonised AI Act standards are not yet available and providers struggle to demonstrate compliance (e.g., robustness, accuracy, cybersecurity). Interim reliance on ISO 23894, ISO 42001, IEC 62443 offers procedural support, and the forthcoming prEN 18286 will be central for conformity.

#### **Questionnaire and Methodology Practicalities**

Designing universally applicable questions is challenging; many items cannot be answered with simple yes/no choices.

The structured, stepwise process (screening  $\rightarrow$  classification  $\rightarrow$  obligations mapping) improves traceability but requires time and customer engagement.

#### **Customer Awareness, Expectations, and Sensitivity**

Many organisations remain unaware of the Al Act and underestimate their likelihood of falling into the High-Risk category.

Customers expect not only classification results but also practical guidance on compliance.

Risk classification reports can be sensitive, especially in critical sectors, requiring attention to confidentiality and contractual arrangements.



#### COORDINATEF Conclusions and TEFs at RISE

- CitCom TEF continues to develop the Risk Classification Analysis Service, extending it into new application sectors.
- The service will be adapted to upcoming harmonised standards, new secondary legislation, and related EU directives.
- Expansion to other TEFs (Health, AgriFood) is planned, requiring additional work on identifying and integrating sector-specific standards.
- The full report on Risk Classification has been prepared at CitCom.
- A scientific article on the challenges of risk classification for industrial and ICS-related AI systems is under development.

Please, reach out to us for any further details concerning the service!

#### TEFs at RISE



Health







AgriFood



# CitCom.ai label

Alessio Buscemi
Luxembourg Institute of Science and Technology (CitCom.ai)





#### OORDINATEF A testing use case within Citcom

- The municipal administration of Luxembourg City was experimenting with a third-party provider a citizen-facing chatbot to operate as the first line of interaction between residents and municipal services.
- Before releasing the chatbot, the administration requested LIST to perform an assessment of social biases, focusing on whether the system treats different groups equitably and avoid harmful stereotypes
- a
- The goal was to verify that the chatbot behaves consistently across equivalent prompts, does not make group dependent assumptions, and provides accurate, neutral, and actionable guidance to all citizens.
- Therefore, using our AI Sandbox, we conducted an extensive bias assessment of the chatbot using use case relevant challenges co-designed with the City administration
- We initially identified a few issues, which were solved with the addition of safety guardrails



2. How can third-party providers and municipalities demonstrate to citizens that such bias testing meets a recognised, minimum standard rather than relying on an ad-hoc evaluation?

3. How can policymakers and administrators communicate transparently that the chatbot has passed a trustworthy and independently verifiable assessment, beyond simply stating that "the issues were fixed"?

#### COORDINATEF The importance of Allabels Boosting European Al Innovation, together.

Al labels are a way solve the communication gap between technical and non-technical stakeholders [1]:

#### Make AI understandable

Translate complex technical details into clear, visual summaries for non-experts.

#### **Bridge communication gaps**

Help technical and non-technical stakeholders make shared, informed decisions.

#### **Increase transparency and trust**

Show key performance, data, and robustness indicators clearly.

#### Promote responsible use

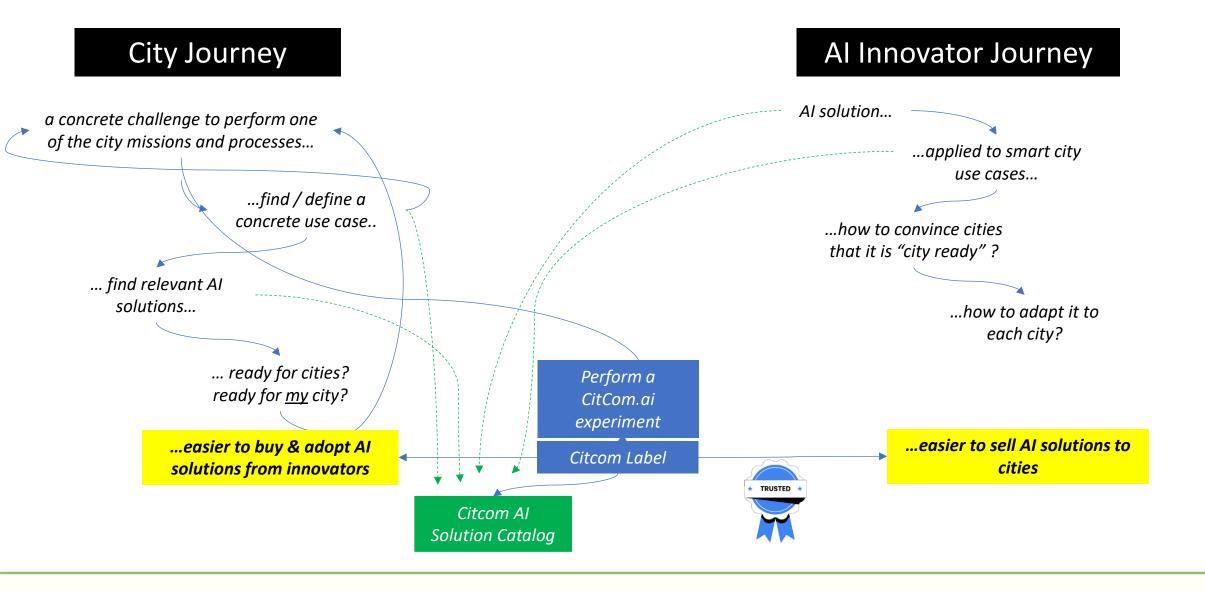
Highlight ethical and sustainability aspects like fairness and energy efficiency.

#### **Support better governance**

Offer insights that complement detailed Al documentation.



# CitCom.ai: where cities and AI innovators find each other ..... and create mutual trust



# A design thinking approach

Name: Thomas De Meester Organization: Imec Role: Innovation menager

Af and At assessment-related assets and activities: Brigon node coordinator

Expectations about the Af Assessment club: Locking to contribute limet appends and use outcomes of assessment club to develop as release in the Belgian mode.

Name: Roos Lowetto
Organization: City of Machelan
Role: Citcom.ai project coordinator

AI and AI assessment-related assets and activities: TEF size in Citicom, real life testing in the city of Machales.

Expectations about the All Assessment club:

Name: Bergamin Vermeulen Organization: City of Mechelen Role: CitCom.ai data analist

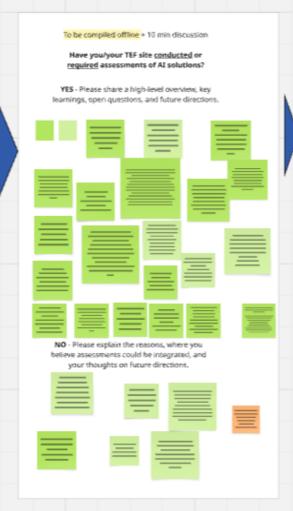
All and All assessment-related assets and activities: Sensor decaplations expert - Sensor solutions and their applications in policy making. Expectations about the All Assessment club:

> Name: Vicent Bettl Organization: VRX(N) - UPV Role: Full Professor

unactorious about the Al Assesso

All and All assessment related assets and activities; member of the All Safety Inctivite Conscribin (ASIC), member of the project "Foundations of Frustmently All-Reasoning, Learning and Optimization (TALLOS): promitte in explainability All and All Salutation.

#### Design thinking session (35 Min)





#### Prioritization, wrap-up and next steps (15 Min)

- Summary
  - Current state in Citcom
  - Towards an AI assessment catalogue
    - Target personas
    - Value Proposition
    - · Type of assessments in the catalogue
    - Catalogue format
- Lead-in to the next session
  - Categorization of different All assessment approaches.
  - Evaluation of the feasibility and value of a common AI assessment framework.
  - Establishment of asset-sharing mechanisms and defining cross-TEF collaborations for test development.

- We have identified key deliverables to guide the next phase of development:
  - Launch of the AI Assessment catalogue
  - Formalisation of Guidelines and Evaluation Reports
  - Creation of the Citcom Label
  - Pilot Implementation

#### COORDINATEF Launch of the Alassessment catalogue

- A fundamental step before the actual creation of the catalogue, is the identification of categorisation guidelines for testing solutions, in a way that allows easy matching with the use cases requiring the assessment
- This are the criteria we identified:

#### **Current assessment capabilities across Citcom**

Solution name	Provider Licensing Type	Project Phase/ TRL	Domain of Application	Ethical Dimensions	Security & Securitization of Data	Assessment Type	Example of use case	Resources
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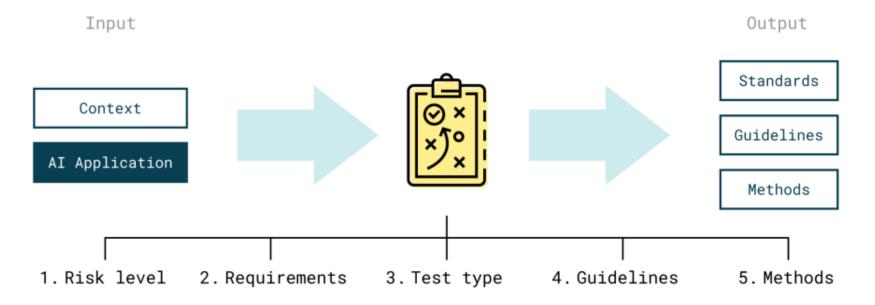
#### **Citcom experiments requiring AI Assessment**

Experiment	City	Description	AI Innovator	Project Phase/ TRL	Assessment requirements	Al Risk Category	Ethical Dimensions	Security & Securitization of Data	Assessment Type	Resources	
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• The next step is to create the actual catalogue collecting all assessment solutions operated by Citcom partners

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LIST and RISE started the mapping from legal requirements to methods, based on RISE's methodology\*



In our soon-to-be-released paper, we work on identifying:

Requirements

Sources

**Assessment Dimensions** 

<sup>\*</sup>Mowla, N. et al., (2024). From AI Act to structured testing of AI systems. RISE Research Institutes of Sweden.

- We identified 11 categories of requirements that capture the key dimensions of AI trustworthiness & compliance
- The starting point was the 7 principles of Trustworthy AI defined by the European Commission's HLEG:
- **Human agency and oversight**

Robustness and safety

**Privacy and data governance** 

**Transparency** 

**Accountability** 

- Fairness, diversity & non-discrimination \(\bigzir \) Societal and environmental well-being
- To complement these ethical foundations with more operational and procedural dimensions, we added 4 additional categories corresponding to key obligations introduced by the AI Act:
- **Quality management**

**Risk Management** 



**Technical Documentation** 



**Record-keeping** 



## COORDINATEF Sources for controls and testing methods

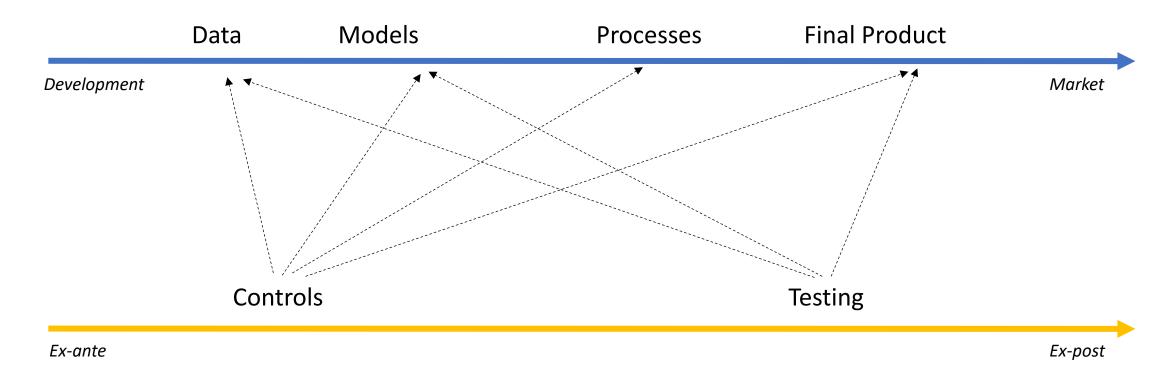
Binding or quasi binding regulatory sources (AI Act, GDPR etc.)

Recognised and highly cited scientific work

International standards or authoritative guidance (ISO, GPAI Code of Practice, ISACA etc.)

# COORDINATEF Dimensions of Assessment

#### Al Traceability



Type of assessment

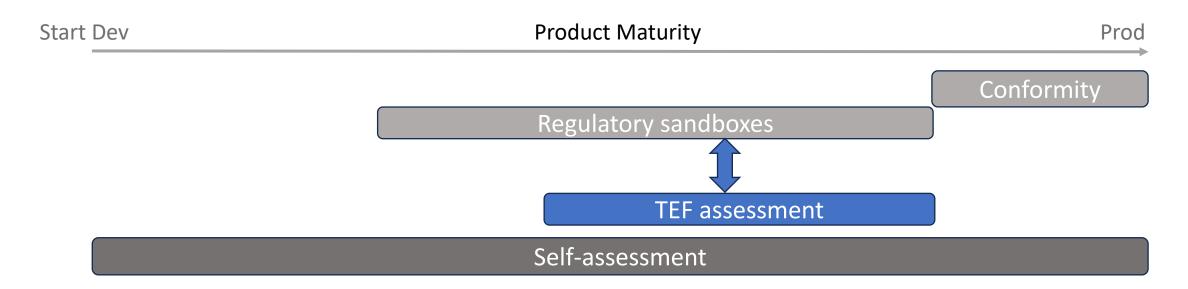
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- Value proposition: Independent third-party assessment of AI trustworthiness, with non-binding compliance recommendations to guide cities and procurement officers.
- Badging system: Result-specific badges awarded to innovators, with granularity based on market needs.
- Credibility & thresholds: Consistent credibility across badges ensured by harmonised guidelines and case-by-case expert evaluation.
- Badge infrastructure: Timestamped, tamper-proof badges linked to the Citcom Hub for verification, transparency, and metadata access.
- Reporting & visibility: Harmonised evaluation reports with legal disclaimers; public list of participating AI innovators hosted on the Citcom Hub.

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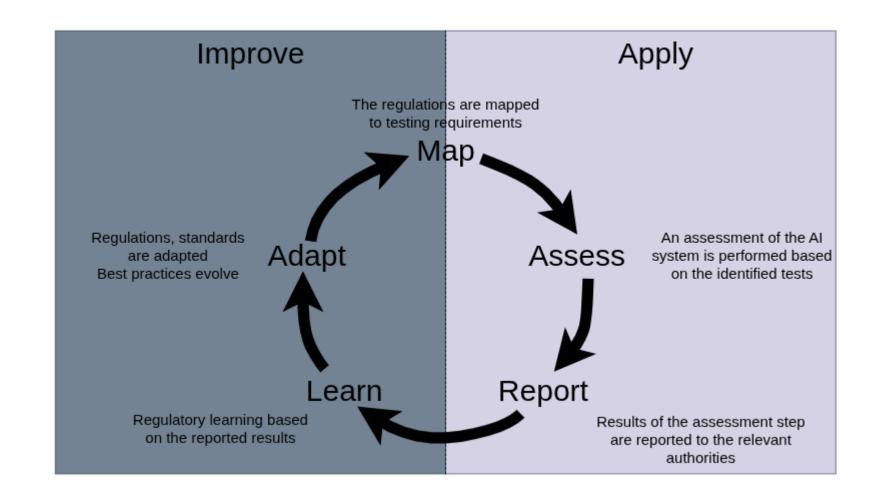


#### COORDINATEF TEF assessment in the broader EU innovation ecosystem



- We believe that TEF assessment could be also valuable with respect to AI Regulatory Sandboxes (AIRSes)
- The AI Act (Art. 58(2)(i)) explicitly mandates that AIRSes should "facilitate the development of tools and infrastructure for testing, benchmarking, assessing and explaining dimensions of AI systems [..]"
- Testing tools, thresholds, and result interpretations must be adapted to the specific sector and use case
- TEFs could serve as preferred partners for Competent Authorities seeking external technical expertise to carry out assessments in Regulatory Sandboxes within their respective domains

- Drawing from discussions and personal experience with regulators and legal experts, fostering effective communication between technical and legal professionals remains a major challenge.
- This dialogue is essential for practitioners to correctly interpret legal requirements and to foster regulatory learning, a key principle introduced by the Al Act.
- For this reason, within the Luxembourg Al Factory, we developed MARLA, a high-level framework designed to identify and structure the various stages of this cycle.

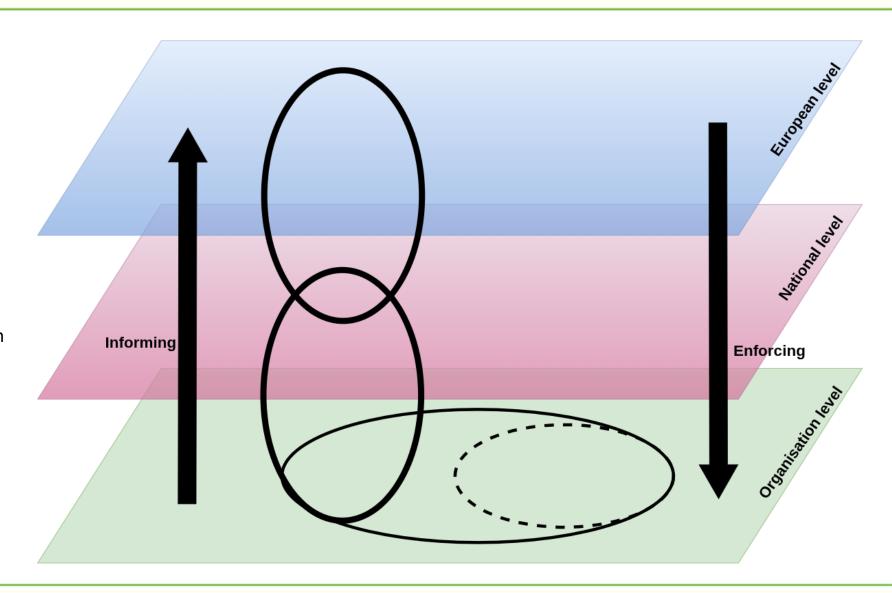




#### COORDINATEF Enabling dialogue between developers and regulators

**MARLA** can be implemented on three complementary levels:

- Organisational level: to support internal learning and continuous improvement within companies or institutions.
- National level: to enable regulatory learning and structured dialogue with competent authorities.
- **European level:** to promote alignment, knowledge exchange, and coherence across Member States.



- The Citcom label is conceived as an independent third-party evaluation of AI trustworthiness, offering non-binding compliance recommendations to guide cities and procurement officers in their decision-making.
- It can serve as a blueprint for other TEFs
- The assessments conducted within the TEFs can serve as a benchmark in the European AI landscape for the sectors they cover.
- To ensure coherence and complementarity across domains, other TEFs are encouraged to contribute to the refinement of the assessment guidelines.
- Where sector-specific regulations apply, their additional requirements can be mapped and integrated into the proposed methodology.



Q&A Session



Closing remarks & Next Steps

Set up of a working group on Al Regulatory Sandboxes to establish connections among AIRS & TEFs

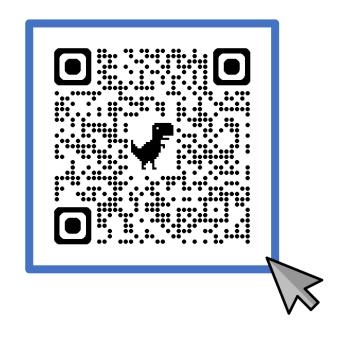
Collection of **further TEF Consortia members compliance practices** thanks to the Workshop.

Engage with us and share your practices!

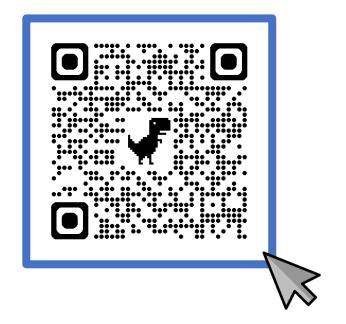
Development of a **common compliance framework** for TEFs in order to ensure **compliance** with the AI Act



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